



December 4, 2020

An Update on Our Response to the Coronavirus (COVID-19):

The health safety of the individuals we serve, as well as our staff, remains our highest priority. We want to continue to inform you of our current active case counts as best we're able.

**An update on our various locations as of today:**

- Care Center: **1 active staff case.** No visitation.
- Riverfront Manor: **No active cases.** No visitation.
- Riverfront Main: **No active cases.** No visitation.

Due to a continued increase in COVID-19 cases in our county, we are conducting facility-wide testing each week in our buildings. We continue to follow all recommended guidance from the Minnesota Department of Health to protect our residents and staff from this virus and are taking every action possible to prevent it from spreading in our settings and the broader community.

Although guidance from the Minnesota Department of Health (MDH) allows for visits with residents in our setting, there are specific criteria and recommendations that must be met to safely offer visitation with loved ones in our building. This includes but is not limited to the current status of COVID-19 in our building, and in our county, as well as other clinical and safety risk factors. At this time, we are unable to allow indoor visitation at Pelican Valley Senior Living due to our increased county positivity rate.

We encourage families and friends of Pelican Valley Senior Living to utilize our eConnect program to visit with their loved one. eConnect allows individuals to share moments with a resident by connecting through video, phone or chat. They can also submit photos or video clips to share with their loved one. You can learn more at [eConnecting with Residents – Pelican Valley \(pelicanvalleyseniorliving.org\)](https://pelicanvalleyseniorliving.org).

We continue to review and assess our preparedness and take additional steps in all areas where we believe we can be more effective overall. While we have been aggressively implementing precautions, we are unable to completely control an infectious virus – the cause of this pandemic.

**The Centers for Disease Control reminds us all to implement preventive actions that can help prevent the spread of respiratory illnesses:**

- Wash your hands often with soap and water for at least 20 seconds, especially after going to the bathroom; before eating; and after blowing your nose, coughing, or sneezing. If soap and water are not readily available, use a hand sanitizer that contains at least 60% alcohol. Always wash your hands with soap and water if your hands are visibly dirty.
- Avoid close contact with people who are sick.
- Stay home when you are sick, except to get medical care.
- Cover your coughs and sneezes with a tissue.
- Clean frequently touched surfaces and objects daily (e.g., tables, countertops, light switches, doorknobs, and cabinet handles) using a regular household detergent and water.

**The Minnesota Department of Health, has set up a free hotline for anyone who has questions about Coronavirus (COVID-19). Call the MDH hotline at: 1-651-201-3920. We will continue to provide updates**

to you to keep you informed of our ongoing work. **Please note: This is a fluid situation and updates are in continuous development. Help us keep family and loved ones informed by visiting our website:** <http://pelicanvalleyseniorliving.org/coronavirus/> or visiting our secured resident and family website portal: <https://www.knutenelson.org/covid-19-communication-pelican-valley-senior-living>

\*Health agencies providing recommendations to us include the Centers for Disease Control and Prevention, World Health Organization, Centers for Medicare and Medicaid Services, local medical advisors and public health advisors among others.