

PVSL COVID-19 Update

May 1, 2020

An Update on Our Response to the Coronavirus (COVID-19):

We continue to be vigilant at implementing precautions out of concern to mitigate the spread of the Coronavirus (COVID-19). We continue to implement additional precautions for the safety of those we serve based on recommendations from the Minnesota Department of Health. We will continue to review and assess our preparedness and take additional steps in all areas where we believe we can be more effective overall.

Please know that we are taking every precaution possible to safeguard you and/or your loved one. While we have been aggressively implementing precautions, we are unable to completely control an infectious virus – the cause of this pandemic. We remain vigilant in our efforts to advocate for those we serve.

In the event of an outbreak, we will notify residents and families as soon as we become aware of a positive case. We will follow all recommendations from the Minnesota Department of Health and other health agencies, including the Centers for Medicare and Medicaid Services.

In the coming days, we will begin conducting additional family outreach by our staff. Our intent is to ensure we are in regular communication with you about your loved one. We also will be asking for your feedback on our efforts to keep you informed.

On Thursday afternoon, Governor Tim Walz's **extended his "Stay At Home" order until May 18, 2020. We will continue to enforce visitor restrictions for the foreseeable future.**

The Centers for Disease Control reminds us all to implement preventive actions that can help prevent the spread of respiratory illnesses:

- Wash your hands often with soap and water for at least 20 seconds, especially after going to the bathroom; before eating; and after blowing your nose, coughing, or sneezing. If soap and water are not readily available, use a hand sanitizer that contains at least 60% alcohol. Always wash your hands with soap and water if your hands are visibly dirty.
- Avoid close contact with people who are sick.
- Stay home when you are sick, except to get medical care.
- Cover your coughs and sneezes with a tissue.
- Clean frequently touched surfaces and objects daily (e.g., tables, countertops, light switches, doorknobs, and cabinet handles) using a regular household detergent and water.

The Minnesota Department of Health has set up a free hotline for anyone who has questions about Coronavirus (COVID-19). Call the MDH hotline at: 1-651-201-3920. We will continue to provide updates to you to keep you informed of our ongoing work. **Please note: This is a fluid situation and updates are in continuous development. Help us keep family and loved ones informed by visiting our website:** <http://pelicanvalleyseniorliving.org/coronavirus/>

The health and safety of those we serve as well as our staff are our highest priority.

We recognize the amazing ways our staff are providing care to those we serve every day. They are on the front lines working diligently to provide the same loving care they did prior to the spread of COVID-19. This will only continue. They are committed, creative, and courageous and we are grateful for all of their efforts. Thank you for your continued support.

*Health agencies providing recommendations to us include the Centers for Disease Control and Prevention, World Health Organization, Centers for Medicare and Medicaid Services, local medical advisors and public health advisors among others.