



September 29, 2020

Dear Pelican Valley Residents and Families:

ALERT: We have received confirmation of one positive case of COVID-19 (coronavirus) in a staff member at Riverfront Main. The team member last worked on Thursday September 24. While at work, the individual followed all precautionary measures including wearing proper Personal Protective Equipment (PPE). They are being self-quarantined at their private residence at this time and will not return to work until they meet specific return to work criteria as advised by the Minnesota Department of Health.

An update on our various locations as of today:

- Care Center: No active cases. Level I visitation.
- Riverfront Manor: No active cases. Level I visitation.
- Riverfront on Main: One active staff case. Level I visitation.

The health and safety of those we serve as well as our staff are our highest priority.

There are several qualifications and data we will need to monitor closely as it will guide us to be defined in operating as either Level I or Level II. Levels are defined as:

- Level I: Visitation activities include essential care and medically necessary personnel, compassionate care visits, virtual visits, window visits, outdoor visits, and Essential Caregiver designation.
- Level II: Includes all visits in Level 1 and adds in-person visits for family members and friends, beyond Essential Caregivers, based on recommendations and guidance from MDH, CDC, and CMS. These visitors can include other service providers previously determined to be non-essential such as dentists, massage therapist, etc. Level 2 is appropriate only if facility has not experienced facility-onset COVID-19 in a resident or staff within the past 28 days.

The Minnesota Department of Health's visitation criteria require us to meet all criteria, including

- Case status in the long-term care facility for 28 days.
- Case activity level in community (county) based on the 14-day case rate.
- Adequate staffing.
- Access to adequate testing.
- Universal source control.
- Access to adequate personal protective equipment (PPE) for staff.
- Local hospital capacity.
- Staff and visitor screening.

We intend to communicate with you in the event of a confirmed case:

- Personal visits made to residents informing them on the confirmed case with a COVID Alert Bulletin
- Telephone calls to the responsible party informing them of the confirmed case
- Secured website portal updates: <https://www.knutenelson.org/covid-19-communication->

pelican-valley-senior-living

- Website updates: <http://pelicanvalleyseniorliving.org/coronavirus/>
- Additional communication may include other methods depending upon recommendations from MN Department of Health and other local health care agencies

We encourage you to share this information with your family and loved ones as we may not have complete contact information on record. We established a secured website portal to communicate with residents and families. Log in information for Pelican Valley Senior Living:

- Username: Pelican_Valley
- Password: PVSL211!

If you are experiencing a cough, fever, sore throat, runny nose, shortness of breath, muscle aches, headache, new loss of smell or taste, please immediately contact by calling Tyler Ahlf at 218-863-2991 x27712 or Jordyn Brinkman, Interim Director of Nursing by calling 218-863-2991 x27712, and refrain from leaving your room out of respect to others who reside at Pelican Valley.

We understand that this creates a sense of unease in our community. We are working closely with the Minnesota Department of Health to monitor the situation closely.

Thank you for your cooperation and understanding to mitigate the spread of the virus.